

# Nye Swarthoull Self Catering

## Visitor Information Pack



Please feel free to take this information pack with you when you go out touring but please remember to leave it in the accommodation at the end of your stay.



# **Emergency Procedures**

## **In Case of discovering a fire:-**

- **Do not attempt to tackle a fire yourself.**
- **Ensure other residents are alerted.**
- **Exit the property by the closest available exit**
- **If the location of the fire allows use the telephone in the porch to dial 999**

**Ask for the Fire brigade**

**The operator will ask you for your name and address.**

**Your address is:-**

**Nye Swarthoull Self Catering**

**Swarthoull**

**Heylor**

**Hillswick**

**Shetland**

**ZE2 9RH**

**You will be asked for your telephone number, this is:-**

**01806 503 746**

- **If it is not possible to use the telephone in the porch guests should call at either of the houses at the top of the hill behind the cottage. The proprietors house is the white painted property.**
- **Gather all guests on the other side of the road from the cottage and make sure everyone is present.**

# Directions

## Before Setting Out

When you arrive on Shetland if you telephone us and let us know when you expect to arrive we will ensure we are at the accommodation to meet you and let you in..

## From Sumbrough Airport. 55min minimum

1. Turn right at the end of the airport road.
2. Follow the main road to Lerwick.
3. At the first roundabout turn left and pass the Clickamin Leisure center.
4. When you reach the mini roundabout turn left again.
5. Follow the road around to the next roundabout at the Co-Op and take the first exit (straight on)
6. Follow Instructions from point 2 below.

## From The Ferry Terminal 35min minimum

1. Turn Right when leaving the ferry terminal.
2. At the next mini roundabout take the second exit and head North on the main road.
3. Keep on the main road through Voe and then Brae after about 16 miles you will be approaching Northmavine.
4. Just North of Brae you will pass Mavis Grind where the North Sea and the Atlantic are separated by just a stones throw.
5. A few miles futher on the road will narrow and you will go over a cattle grid, you are now on a single track road with passing places.
6. Next the road will widen out at the top of a big hill, this is the Clave.
7. At the bottom of the Clave there is another cattle grid and then the road curves to the left.
8. Go straight past the turnings to the right to Urafirth and Heylor.
9. Nye Swarthoull is the first white building on the right.

## **Useful Telephone Numbers**

### ***Proprietors***

The proprietors, James and Carol Titcomb, can be contacted at home on 01806 503 397 or on the mobile number 07092 053 397. James and Carol Live in the White house located on the hill behind Nye Swarthoull. Please feel free to drop in whether you need something or not.

### ***Doctors***

The local doctors surgery is located in Hillswick The telephone number is 01806 503 277.

To get to the surgery:-

Turn right from Nye Swarthoull and take the road towards Hillswick

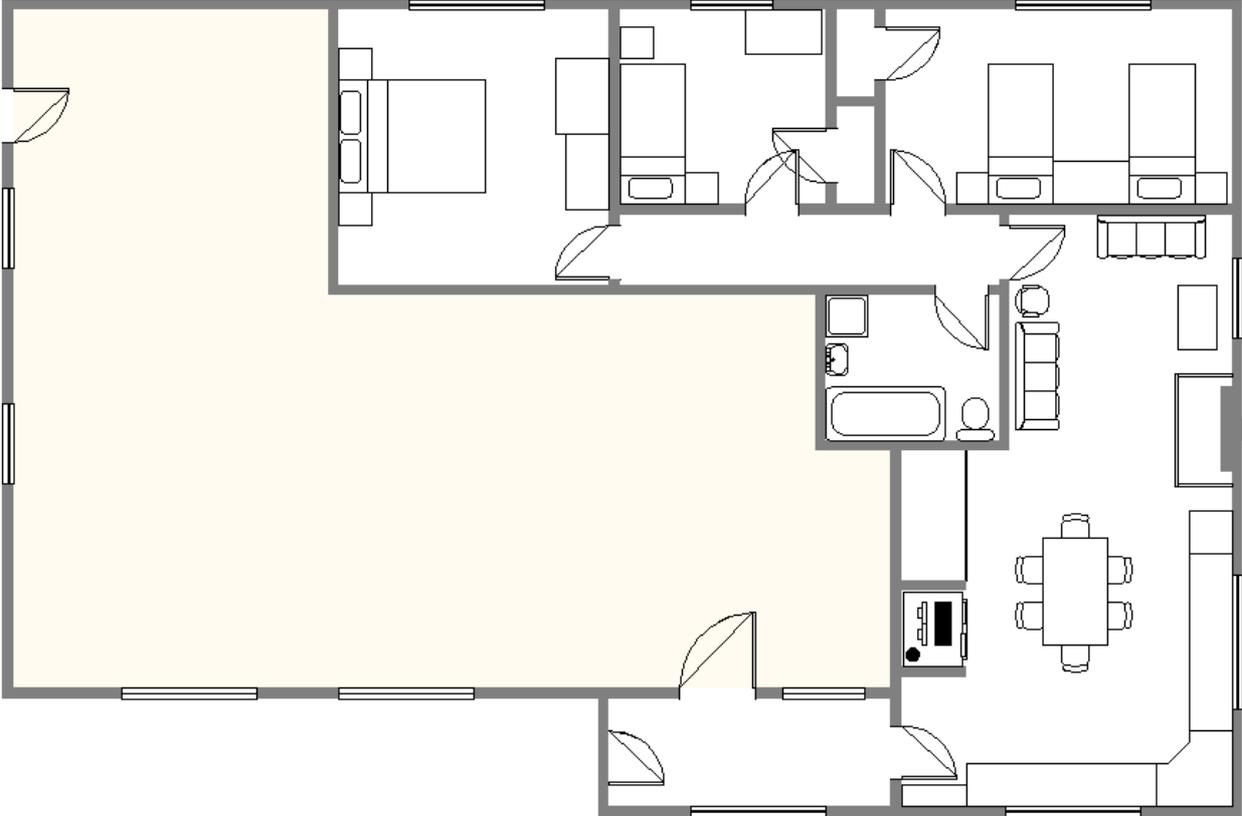
At the crossroads turn right (up the hill) and the surgery is first on the left.

### ***Shetland Tourist Board***

The local tourist board is located in Lerwick at the Market Cross. The telephone number is 01595 69 34 34

# Facilities

## Floor Plan



## **Kitchen**

### Rayburn

The Rayburn provides both a hob and oven, the temperature of the oven is somewhat erratic and is influenced mainly by the wind strength and direction. If you find that the oven temperature is either far too high or far too low adjustments can be made to the oil feed. Just contact either James or Carol either at the house or on the telephone numbers provided.

### Combo Oven

A combo oven is supplied, this provides microwave, grill, and conventional oven facilities. The instruction manual for this device is stored in one of the kitchen drawers.

### Gas Hob

The Gas Hob is fueled by a Callor Gas (LPG) bottle. We make every effort to ensure there will be enough gas in the bottle for the duration of your stay, but in the unlikely event that the gas does run out please contact us either directly or by phone.

### Cookware

We aim to provide all the cookware you might need. Pans and oven trays are stored in the large kitchen drawer, microwave proof dishes are stored with the crockery in the left end kitchen cupboard. As always, if you find there is something you need which is not provided please let us know.

### Shetland Food

In the leaflets section of this guide you will find the Shetland Tourist Board leaflet on Shetland food. But here is a little bit of extra information.

Local fish may be purchased in either of the supermarkets or at either of the fishmongers. A van selling fish tours the area on Tuesdays, arrival is normally announced by a loud toot of the horn.

Shetland lamb is occasionally stocked by the supermarkets but to be sure of getting the real thing it is best to visit one of the butchers in Lerwick.

### Storage

Nye Swarthoull is equipped with a fully fitted kitchen with ample storage for your foodstuff. In addition to the usual range of cupboards a fridge and freezer is also provided.

### Fridge Freezer

A large new fridge/freezer is provided for your convenience.

### Crockery / Cutlery

A full matching set of Crockery and Cutlery is provided.

### Dishwasher & Washing Machine

We supply a range of liquids and powders for use in the dishwasher and washing machine. In addition to the tumble dryer there is a clothes line in the garden for you to use.

## **Lounge**

### TV

A TV set is provided receiving the four main analogue terrestrial channels transmitted from Collafirth Hill. BBC1, BBC2, ITV, and Channel 4 are available.

TV Channel List:-

0. Video Recorder
1. BBC1
2. BBC2
3. ITV
4. Channel 4
5. Satellite

### Video recorder

A video recorder is provided, tapes may be loaned from the proprietors or hired in Brae or Lerwick.

### Satellite TV Receiver

We have provided a satellite TV system with the dish pointed at the Sky satellite. Unfortunately the cost of a viewing card is prohibitive for us with such a short letting season. The receiver without a viewing card does provide you with all the BBC channels, some news, most shopping and just about all the radio channels.

If you have a Sky subscription at home you can bring your viewing card with you and receive all your usual channels whilst on holiday.

### Radio

A Tape recorder with FM/AM radio is provided, The main BBC radio channels can be received, on the FM BBC1, BBC2, BBC3, and BBC4 is available along with SIBC (Shetland Island Broadcasting Company 96.2) and Radio Scotland on 92.7.

Radio Shetland is transmitted on the Radio Scotland Frequency at 5:30pm every week day evening.

### Books

We supply a range of books including Shetland and wildlife guides as well as a range of fiction. Please feel free to use the books which are located on the shelves in the porch.

## **Bedrooms**

### General

Nye Swarthoull has three bedrooms and can accommodate up to 4 adults and 2 Children or 5 adults. Bedrooms (as with the rest of the house) are all cleaned prior to your arrival and the beds made up with fresh [lgoogle.co.uk/inen](http://lgoogle.co.uk/inen).

### Linen

New bed Linen will be on your beds when you arrive but if you wish to change your bed Linen after a few nights you will find spare Linen in the airing cupboard located in the kitchen.

If you are staying more than one week we will, unless you request otherwise, clean the property and change the linen every 7 days.

### Towels

As with the bed Linen, each bed will be provided with clean towels prior to your arrival but more may be found in the airing cupboard.

### Dirty Linen

If you decide to change your Linen mid week or if you have used extra towels we would be grateful if you would place the used items in the linen bin located in the porch. This will allow us to launder the items prior to the next guests arrival.

### Room 1

Room 1 is equipped with a double bed and can additionally be fitted with a cot.

### Room 2

Room 2 is equipped with a set of bunk beds and is ideal for two children.

This room has a touch sensitive lamp, touch the lamp body to change the light intensity in four steps between fully off and fully on

### Room 3

Room 3 is equipped with two single beds but can accommodate two sets of bunk beds if requested in advance.

## **Bathroom**

The bathroom is designed in a modern white style. The bathroom furniture consists of WC, Wash Hand Basin, Bath and Electric Shower in a separate shower unit.

### Shower Instructions

A pull switch located on the bathroom roof activates the shower which has three main power settings. The dial on the front of the shower controls the flow of water through the shower, this also controls the temperature of the water, the more flow the cooler the water will be.

### Shaver Socket

There is not an electric shaver socket in the bathroom but a shaver adaptor is stored in one of the kitchen draws.

## **Heating**

### Central Heating

Nye Swarthoull is fully centrally heated by a modern oil fired boiler. Operating times of the boiler are preset but can be adjusted if required. Guests can control the overall temperature in the house by use of the room thermostat in the lounge and the individual thermostatic valves fitted to all radiators.

### Solid Fuel Fire.

The lounge is equipped with a solid fuel room heater, guests may make use of this facility if required. Fuel and kindling can be provided. If you need guidance on dealing with the fire we will be glad to provide assistance.

### Rayburn.

The Rayburn cooking range in the kitchen is always hot.

## **Rubbish**

If you need to empty your kitchen bin please just put the black bag outside the front door in the morning and we will put it away until Monday morning when the rubbish is collected by the council.

## **Local Facilities**

### **Shops and Post offices**

#### Hillswick Shop

Hillswick shop is a general store and post office, open between 8am and 6pm all days other than Sunday. The shop is closed for lunch between 1 and 2pm. On Sunday the shop is open between 12 and 3pm

As well as being a general store and post office the Hillswick shop generally stocks unleaded petrol but does occasionally sell out.

To get to the Hillswick shop from the accommodation take the road to the right towards Hillswick, at the crossroads turn left and the shop is halfway down the hill on the left.

#### Ollaberry Shop

To get to the Ollaberry shop take the road to the left from the accommodation, towards Lerwick, just after the road widens out from single track to the new dual track road there is a turn to the left which takes you towards North Roe and Ollaberry. At Roe Water take the junction to the right towards Ollaberry. The Ollaberry shop is the first building on the left after the water treatment works at Roe Water.

As well as being a general store the Ollaberry Shop also stocks road fuel.

#### Brae Shop

To get to the Brae shop take the road to the left from the accommodation. When you reach Brae the shop is on the left just before the corner and junction towards Sullom Voe. The Brae Shop is a post office and general store. Calor Auto Gas may be purchased here.

#### Brae Garage

The Brae Garage is a few hundred yards beyond the Brae shop, follow the road around towards Lerwick and the garage is on the left.

The Brae Garage stocks daily newspapers from around 3pm.

## **Super Markets**

#### Safeway

The Safeway supermarket is located in Lerwick. Upon entering Lerwick at the third mini roundabout take the turn to the right. Pass the Clickamin leisure center and emerge on the A971 again at the south lochside roundabout. Safeway's is straight across the roundabout.

#### Co-Op

The Co-Op supermarket is also located in Lerwick. Follow the road in to town and at the second roundabout turn left. Take the first left and then the next to enter the Co-Op car park.

## **Banking Facilities**

All the major Scottish banks, Bank of Scotland, Royal Bank of Scotland, TSB & Clydesdale, have branches and cash machines in Lerwick. Unfortunately there are no

cash machines outside of Lerwick.

### ***Newspapers***

Daily and Sunday newspapers are available from the Brae Garage, they usually arrive about 3.00pm but can be delayed during periods of adverse weather.

## ***Local Places to Eat***

Hillswick Wildlife Sanctuary, The Booth, Hillswick.

Wildlife sanctuary and vegetarian cafe, well recommended.

Phone 01806 503 348

St Magnus Hotel, Hillswick.

Offers restaurant and bar meals.

Phone 01806 503 372

Mid Brae Inn, Brae.

Bar meals and restaurant.

Phone 01806 522 634

Busta House Hotel, Busta, Brae.

High quality Restaurant and bar meals.

Phone 01806 522 506

## **Ferries**

### Inter Island booking offices

Fair Isle	01595 760222
Foula	01595 753226
Out Skerries	01806 515226
Papa Stour	01595 810460
Whalsay	01806 566259
Yell/Unst/Fetlar	01957 722259
Fax	722330

### Ferry Information Services

Bressay	07626 980317
Fair Isle/Foula/Papa Stour	07626 986763
Unst & Fetlar	07626 980209
Whalsay/Out Skerries	07626 983633
Yell Sound	07626 980735

## **Local walks**

We recommend the book "Walking the Coastline of Shetland no. 4 Northmavine" by Peter Guy. ISBN 0 952 0026 0 4. All the walks below are featured in the book and the distances and times listed are taken from the book.

Fog can occur in Shetland at any time of the year so if setting out on a long walk, or a walk near coastal cliffs please let someone know your plans. We will be happy to keep an eye out for you getting back.

### Hillswick Ness

Walk B in Peter Guy's book. 5 Miles, 8Km. Estimated time 3 Hours.

This is a fairly easy walk but caution must be taken whilst walking near the edge of the cliffs.

Points of note are the views from the lighthouse and of the Gordi Stack and the Drons.

The maps to use are OS Landranger Sheet 3 Shetland – North Mainland. Or OS Pathfinder Sheet HU 27/37 Hillswick.

### Ronas Hill

Walk G in Peter Guy's book. 15 Miles, 20Km. Estimated time 7 Hours.

The maps to use are OS Landranger Sheets 1 and 3. Or Pathfinder Sheet HU28/38 Ronas Hill.

### Fethaland

Walk I in Peter Guy's book. 6 Miles, 10Km. Estimated time 3 Hours.

This is a fairly easy walk to the very tip of mainland Shetland.

The maps to use are OS Landranger Sheets 1 and 2. Or Pathfinder Sheet HU39/49 Yell Sound (North)

## **Maps**

OS maps Landranger 1,2,3, and,4 are available for loan as is Pathfinder sheet HU27/37 covering Hillswick and Urafirth

## **Fishing**

### Fresh Water

Fresh water fishing in Shetland is mostly for brown trout although Arctic Char is present in the loch of Girlsta. Sea Trout is also found in the burn mouths after August.

### Seasons

Sea Trout - 25<sup>th</sup> February to 31<sup>st</sup> October

Brown Trout - 15<sup>th</sup> March to 6<sup>th</sup> October

### Permits

Most fishing rights are owned or leased by the Shetland Anglers Association. Permits can be obtained in Lerwick from the tourist association at the market cross or the tackle shop in Harbour Street.

### Contacts

Shetland Anglers Association can be contacted on 01595 695903 or on the web at [www.troutfishing.shetland.co.uk](http://www.troutfishing.shetland.co.uk)

### Salt Water

Shetland waters are superb for sea angling, mackerel, ling, haddock, cod, halibut and porbeagle shark are all available. The Shetland Tourist Association can put you in touch with boat owners able to charter you a vessel for your trip but fishing from the shore can be just as rewarding.

## ***Swimming pools and Leisure Centers***

Shetland has an excellent network of leisure centers and swimming pools,

<b>Leisure Facility</b>	<b>Telephone</b>	<b>Fax</b>	<b>Email</b>
General Enquiries	01595-741000	01595-741001	mail@srt.org.uk
Clickimin Centre	01595-741000	01595-741001	clickimincentre@srt.org.uk
Clickimin Pool	01595-741010	01595-741001	clickiminpool@srt.org.uk
Unst Centre	01957-711577	01957-711330	unst@srt.org.uk
Yell Centre	01957-702222	01957-702220	yell.leisure.centre@srt.org.uk
Whalsay Centre	01806-566678	01806-566637	whalsay@srt.org.uk
North Mainland Pool	01806-522321	01806-522207	brae@srt.org.uk
Scalloway Pool	01595-880745	01595-880415	scalloway.pool@srt.org.uk
South Mainland Pool	01950-431511	01950-431586	south.mainland.pool@srt.org.uk

## **Golf**

### Shetland Golf Club

Dale, Dale, ZE2 9SB

Tel: 01595 840369 Fax: 01595 840369

The course has parkland and moorland aspects and is hilly in nature, it offers a challenge to the serious golfer and a pleasant day out in spectacular surroundings for the less serious visitor. Clubs and Trolleys are available for hire.

There is also a bar found within the golf house which sells light snacks.

Holes	Length	SSS
18	5776 yds	68

Visitors Welcome

Fees £15

Sec C Lobban (Mgr)

### Whalsay Golf Club

Skaw Taing, Whalsay, Shetland, ZE2 9AA

Tel: 01806 556450

Holes	Length	Par	SSS
18	6009 yds	70	68

Visitors Welcome

Fees £10

Sec RP Irvine

### Moor Park Family Golf Centre

Setter

Gulberwick, Shetland Isles

ZE2 9JX

Tel: +44 (0)1595 696933

Number of Bays: 15

## ***Horse Riding***

Thordale Icelandic Trekking Centre is Shetland's premier equestrian and riding establishment.

Situated on the Westside of Shetland they offer a range of services unrivaled in the islands.

Thordale,

Mid Walls,

Shetlnad,

ZE2 9PE.

01595 809 799

[www.thordale.co.uk](http://www.thordale.co.uk)

## ***Bicycle Hire***

Cycle Hire is available from the following outlets:-

Eric Brown Cycle Hire Lerwick

+44 (0) 1595 692709

Harry's Department Store Lerwick

+44 (0) 1595 693097

## ***Diving***

### Sullom Voe Sub Aqua Club

Contact: Clive Richardson

Telephone: 01806 242085 or 01806 244246

Email: richie\_peter@hotmail.com

Affiliation: SAA 979

### Zetland Sub Aqua Club

Contact: Mrs J Whitelaw

Telephone: 01950-422295

Email: joy.jorvic@zetnet.co.uk

Affiliation: BSAC 1698

### C and R Diving

Address: Sella Ness Industrial Estate, Graven, Shetland, ZE2 9QR ([map](#))

Web site: [www.users.zetnet.co.uk/crdive](http://www.users.zetnet.co.uk/crdive)

### Dive Shetland

Address: Bigton, Shetland, ZE2 9JF

Telephone: 01950-422314 (voice), 01950-422321 (fax)